



## FIELD SERVICE ENGINEER

We are a leading global manufacturer of innovative heat treating equipment serving a diverse marketplace with a history of solid growth; offering comprehensive benefits including medical, dental and life insurance as well as paid vacation, and a 401K retirement program. We are committed to hiring outstanding people not only to meet present needs, but also to build for future opportunities.

### SUMMARY

The Field Service Engineer will work on Customer job sites providing installation/startup support, warranty repair, technical troubleshooting, training, preventive maintenance, and emergency service. This position will collaborate with a variety of colleagues across project teams from engineering and product development to implementation and manufacturing. Experience with heat treating would be beneficial for this role.

**This position requires everyday maintenance and operation of equipment that will interfere with artificial pulse generators and metal rod/pins within the body due to substantial electromagnetic field. Personnel with Pacemakers or equivalent will not be considered for this position.**

### TRAVEL AND WORK CONDITIONS

- Must be able to travel up to 90-100% of time; Must be able to withstand a 16 hour flight.
- A valid driver's license and good driving record is required.

### JOB DUTIES AND RESPONSIBILITIES *(general but not limited to)*

- Works as part of an installation team to assemble complex mechanical systems including:
  - Mechanical assembly
  - Power Start Up
  - Automation I/O check
  - Cold and hot testing
- Performs scheduled service work, repairs, modifications, and troubleshooting at various Customer sites
- Troubleshoots and de-bugs PLC programs.
- Maintains, repairs, and troubleshoots robotics systems. Prior robotics experience would be beneficial.
- Completes accurate reports and other paperwork documenting associated work for internal and Customer records.

### ADDITIONAL EXPECTATIONS *(general but not limited to)*

- Financially capable to support travel expenses between reimbursement cycles.
- Physically able to lift and carry up to 50lbs, stand and kneel for long periods of time and work in tight or confined spaces.
- Must understand mechanical and electrical drawings
- Ability to Wire, Weld, and Pipe Fitting a plus.

### REQUIRED EDUCATION AND EXPERIENCE

- Related College Degree and 2+ years of experience in related field (5+ years of experience in related field if no degree).
- High degree of mechanical and electrical aptitude.
- Experience in troubleshooting, repair, and maintenance of industrial commercial equipment
- Must have knowledge of PLC programming including how to troubleshoot and de-bug (Siemens Step 7, WinCC preferred).
- Strong software and PC skills (notably Word, Excel, Outlook, AutoCAD).
- Must be English fluent. Spanish and/or French speaking would be an advantage.
- Experience with heat treating equipment is a plus.

**Job Type:** Full Time, Exempt

**Career Level:** Experienced (Non-Manager)

**College/Experience:** Related Degree and 2+ years of experience in related field (5+ years of experience in related field if no degree).

**Travel:** 90-100% of time; Must be able to withstand a 16 hour flight. A valid driver's license and good driving record is required.

**Benefits:** Yes when eligible

**Required Proficiency:** MS OFFICE SUITE, WINDOWS, AUTOCAD, PLC, STEP 7, WINCC PREFERRED

All employment candidates may be required to pass a background check including: drug screening, criminal background check, possession of valid driver's license and possession of valid passport when necessary. ECM USA, INC., Inc. is an Equal Opportunity Employer. We will make every effort to consider applications for all available positions and shall use one or more of the contact methods and addresses indicated in resume or online application. Indicated location may be proximate or may be desirable point of embarkation for paid or unpaid relocation to another venue. Job descriptions may fit single or multiple presently available or anticipated positions and are NOT an offer of employment or contract implied or otherwise. Described compensation is neither definite nor precise and may be estimated and approximate and is negotiable depending on market conditions and candidate availability and other factors and is solely at the discretion of employers. Nothing herein is or may be considered a promise, guarantee, offer, pledge, agreement, contract, or oath.